

**COMMUNITY
NEED
PLAYBOOK**

Community Philosophy -

While our goal is to help those in need and share the love of Jesus, that does not always mean meeting the desired need of every person in our community. We strive to help those in need get the resources that will not just help them in the moment, but help them for a better future. We don't just point people to where they can get their needs met, we walk with them. What does that mean? We have some amazing community partners that specialize in things like homeless ministry, food pantries, rehousing, etc. and we want to help get people to the places that can help them in the most efficient and consistent way possible.

The goal of this document is to outline the systems and procedures we will use to accomplish this.

Member vs. Non-members:

Non-members would be categorized as those who do not attend Sunday service. Non-members are the group of people the following systems and procedures apply to. Members of Journey church, people who attend regularly on Sundays, should be directed to fill out the online need form found at www.journeyorl.com/help.

Main Community Partner - The Sharing Center:

The Sharing Center is a nonprofit Christian organization that focuses on helping people experiencing hardships. Journey Church is partnering with the Sharing Center to provide the manpower and resources to meet needs we cannot.

What can the Sharing Center do?

- Provide food and basic hygiene needs (including shower)
Monday - Friday from 9am - noon.
- Case workers who can help with the following:
 - Place to stay (wait could be one week to a month- families w children move quicker)
 - Free bicycle and bike repair
 - Free strollers
 - Clothing Items
 - Life builders: help with first and last months rent, job placement, budgeting and life skills
 - Rent & Utility assistance
 - Monthly food assistance
 - Free haircuts
 - Laundry services

Important Guidelines for homeless community/non-members:

- No one should give out cash at any time for any reason
- If someone is drunk or high, they need to be asked to leave the property.
- Anyone loitering on the property should be asked to leave. This would include people sitting on the steps, under the awnings, walkways, etc.

- This should be done with a safety team member, or if one is not available, two people together
- If they do not leave, threaten someone, or become irate- the police should be called.
- A “no trespass warrant” should be issued for anyone who is asked to leave more than once.
- This is no-tolerance policy and is put in place to protect the church and the people in need
- We do not pay for hotel rooms
- Anyone that we provide a bus pass will have their information collected so that we can keep track of them by filling out the Community Tracking Form at <https://forms.gle/u9Aqkep1jmuVm5JGA>.

Where/how to get help:

- All community resources can be found at www.journeyorl.com/help
- All community help must be approved through Pastor Jenny.
 - This includes anything throughout the week and on Sundays
 - This does not include the available resources we have on property. [see *On Hand* list below]

How to communicate:


All communication should be done in a very direct manner, but with love.

- “Most of our benevolence and community help is done through the Sharing Center.”
- “Unfortunately we do not allow people to stay on property, but I can give you resources for shelters, food, or any other needs you have.”
- “I can get you a bus pass for the day if you are comfortable giving me some of your information.”

NEEDS EDITING:

Resources on hand:

All located in DTC Office

-  Community Resource Card
- Community Bags
 - 1 quart ziploc bags including the following:
 - Protein bar
 - Sharing Center information
 - Community Resource Card
 - Socks
 - Water bottle
- Coupon booklet of daily bus passes
 - Only when information is collected
- Water bottles

Diapers in assorted size